

Mitchell Family Medicine

2931 Long Prairie Road Suite 100
Flower Mound, Texas 75022

Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Ronnie Mitchell, D.O., P.A. is required by law to maintain the privacy of your protected health information and to provide you with this notice, which explains our legal duties and privacy practices with respect to your protected health information. Ronnie Mitchell, D.O., P.A. must abide by the terms set forth in this notice. However, Ronnie Mitchell, D.O., P.A. reserves the right to change the terms of this notice and to make the new notice provisions effective for all protected health information Ronnie Mitchell, D.O., P.A. maintains. Ronnie Mitchell, D.O., P.A. will post any revised notice in a prominent location in our office and, upon request, will provide to you a copy of the revised notice.

USES AND DISCLOSURES OF YOUR PROTECTED HEALTH INFORMATION

Treatment. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. Ronnie Mitchell, D.O., P.A. may also disclose your protected health information to other health care providers who may be treating you or involved in your health care. For example, Ronnie Mitchell, D.O., P.A. may disclose your protected health information to a specialist involved in your treatment.

Payment. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to obtain payment for the health care services Ronnie Mitchell, D.O., P.A. provides you or to determine whether Ronnie Mitchell, D.O., P.A. recommends for you. Ronnie Mitchell, D.O., P.A. may also disclose your protected health information to another health care provider, health care clearinghouse, or health plan for their payment activities. For example, Ronnie Mitchell, D.O., P.A. may include with a bill to a third-party payer information that identifies you, your diagnosis, procedures performed, and supplies used in rendering the service.

Health Care Operations. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to support our business activities. For example, Ronnie Mitchell, D.O., P.A. may use your protected health information to review and evaluate our treatment and services or to evaluate our staff's performance while caring for you. Ronnie Mitchell, D.O., P.A. may disclose your protected health information for certain health care operations of another health care provider, health care clearinghouse, health plan for certain health care operations, and to an "organized health care

arrangement" Ronnie Mitchell, D.O., P.A. participates in for its health care operations. Ronnie Mitchell, D.O., P.A. may also disclose your protected health information to third party business associates who perform certain activities for us (e.g., billing and transcription services). Finally, Ronnie Mitchell, D.O., P.A. may disclose to certain third parties a limited data set containing your protected health information for certain business activities.

Appointment Reminders and Treatment

Alternatives. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to contact you as a reminder about scheduled appointments or treatment, or to tell you about or to recommend possible alternative treatments or other health-related benefits or services that may be of interest to you.

Persons Involved in Your Care. Ronnie Mitchell, D.O., P.A. may use and disclose to a family member, a relative, a close friend, or any other person you identify, your personal health information that is directly relevant to the person's involvement in your care or payment related to your care, unless you object to a disclosure. If you are unable to agree or object to a disclosure, Ronnie Mitchell, D.O., P.A. may disclose the information as necessary if Ronnie Mitchell, D.O., P.A. determines that it is in your best interest based on our professional judgment.

Notification. Ronnie Mitchell, D.O., P.A. may use or disclose you protected health information to notify or assist in notifying a family member, personal representative, or other person responsible for your care of your location, general condition, or death.

Disaster Relief. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your health care.

Research. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to researchers whose research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your health information. Ronnie Mitchell, D.O., P.A. may also disclose to certain third parties a limited data set containing your protected health information for research purposes.

As Required by Law. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information to the extent the use or disclosure is required by law. If required by law, you will be notified of any such uses or disclosures.

Public Health. Ronnie Mitchell, D.O., P.A. may disclose your protected health information for public health activities to a public health authority that is permitted by law to collect or receive the information. Disclosures will be made for purposes of controlling disease, injury, or disability. If directed by the public health authority, Ronnie Mitchell, D.O., P.A. may disclose your protected health information to a foreign government agency that is collaborating with the public health authority.

Abuse or Neglect. Ronnie Mitchell, D.O., P.A. may disclose your protected health information to a public health authority that is authorized by law to receive reports of child abuse or neglect. If Ronnie Mitchell, D.O., P.A. believes you are a victim of abuse, neglect, or domestic violence, Ronnie Mitchell, D.O., P.A. also may disclose your protected health information to the governmental agency that is authorized to receive this information. All disclosures will be consistent with the requirements of the applicable laws.

Communicable Diseases. If authorized by law, Ronnie Mitchell, D.O., P.A. may disclose your protected health information to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading a communicable disease.

Legal Proceedings. Ronnie Mitchell, D.O., P.A. may disclose your protected health information in the course of any judicial or administrative proceeding; in response to an order of a court or administrative tribunal; to the extent the disclosure is expressly authorized; or, if certain conditions have been satisfied, in response to a subpoena, discovery request, or other lawful process.

Law Enforcement. If certain legal requirements are met, Ronnie Mitchell, D.O., P.A. may disclose your protected health information to a law enforcement official for law enforcement purposes, including legal processes, identification and location of suspects, fugitives, material witnesses, or missing persons; information regarding victims of a crime; suspicion that death has occurred as a result of criminal conduct; evidence of criminal conduct occurring on our premises; and, in a medical emergency, reporting criminal conduct not on our premises.

Coroners, Funeral Directors, and Organ Donation. Ronnie Mitchell, D.O., P.A. may disclose your

protected health information to a coroner or medical examiner for identification purposes, determining cause of death, or for the coroner or medical examiner to perform other duties authorized by law. Ronnie Mitchell, D.O., P.A. may also disclose your protected health information to a funeral director, as authorized by law in order to permit the funeral director to carry out her duties or in reasonable anticipation of death. Finally, Ronnie Mitchell, D.O., P.A. may use or disclose your protected health information for facilitating organ, eye, or tissue donation and transplantation.

To Avert a Serious Threat to Public Health or Safety. Consistent with applicable laws, if Ronnie Mitchell, D.O., P.A. believes using and disclosing your protected health information is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public, Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information. Ronnie Mitchell, D.O., P.A. may also disclose your protected health information if it is necessary for law enforcement to identify or apprehend an individual.

Military Activity and National Security. When the appropriate conditions apply, Ronnie Mitchell, D.O., P.A. may use or disclose your protected health information for activities deemed necessary by appropriate military command authorities, for determining your eligibility for benefits by the Department of Veterans Affairs, or to foreign military services. Ronnie Mitchell, D.O., P.A. may also disclose your protected health information to authorized federal officials for conducting national security and intelligence activities, including for the provision of protective services to the President or others legally authorized.

Workers' Compensation. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information for workers' compensation or similar programs that provide benefits for work-related injuries or illness.

Department of Health and Human Services. As required by law, Ronnie Mitchell, D.O., P.A. may disclose your protected health information to the Department of Health and Human Services to determine our compliance with applicable laws.

Written Authorization. Except as stated in this notice, Ronnie Mitchell, D.O., P.A. will not use or disclose your protected health information without your written authorization. You may revoke this authorization at any time, in writing, except to the extent that Ronnie Mitchell, D.O., P.A. has used or disclosed your health information in reliance on the authorization.

Food and Drug Administration. Ronnie Mitchell, D.O., P.A. may disclose your protected health information to a person or company required by the Food and Drug Administration to report adverse events, product defects or problems, biologic product deviations, or track products; to enable product recalls; to make repairs or replacements; or to conduct post-marketing surveillance.

Inmates. Ronnie Mitchell, D.O., P.A. may use and disclose your protected health information if you are an inmate of a correctional facility and Ronnie Mitchell, D.O., P.A. created or received your protected health information in the course of providing care to you.

YOUR HEALTH INFORMATION RIGHTS

Copy of This Notice. You have the right to receive a paper copy of this notice upon request. You may obtain a copy by asking our receptionist at your next visit or by calling and asking us to mail you a copy.

Inspect and Copy. You have the right to inspect and copy the protected health information that Ronnie Mitchell, D.O., P.A. maintains about you in our designated record set for as long as Ronnie Mitchell, D.O., P.A. maintains that information. This designated record set includes your medical and billing records, as well as any other records Ronnie Mitchell, D.O., P.A. uses for making decisions about you. You may not inspect or copy psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding; or protected health information that is subject to law that prohibits access to protected health information. In some circumstances, you may have a right to review our denial.

If you wish to inspect or copy your medical information, you must submit your request in writing to the attention of our Office Manager/Privacy Officer, c/o Ronnie Mitchell, D.O., P.A., 3200 Long Prairie Rd., Suite 100, Flower Mound, TX 75022. Ronnie Mitchell, D.O., P.A. may charge you a fee for the costs of copying, mailing, or other supplies used in fulfilling your request. You may mail your request or bring it to our office. Ronnie Mitchell, D.O., P.A. has 30 days to respond to your request for information that Ronnie Mitchell, D.O., P.A. maintains at our practice site. If the information is stored off-site, Ronnie Mitchell, D.O., P.A. has up to 60 days to respond, but must inform you of this delay.

Request Amendment. You have the right to request that Ronnie Mitchell, D.O., P.A. amend your protected health information. You must make this request in writing to our Privacy Officer. The request must state the reason for the amendment.

Ronnie Mitchell, D.O., P.A. may deny your request if it is not in writing or does not state the reason for the amendment. Ronnie Mitchell, D.O., P.A. may also deny your request if the information was not created by us, unless you provide reasonable information that the person who created it is no longer available to make the amendment; is not part of the record which you are permitted to inspect and copy; the information is not part of our designated record; or is accurate and complete, in our opinion.

Request Restriction. You have the right to request a restriction or limitation of how Ronnie Mitchell, D.O., P.A. uses or discloses your protected health information for treatment, payment, or health care operations; to persons involved in your care; or for notification purposes as set forth in this notice. Although Ronnie Mitchell, D.O., P.A. is not required to agree to your requested restriction, if Ronnie Mitchell, D.O., P.A. does agree, Ronnie Mitchell, D.O., P.A. will comply with your request unless the information is needed for emergency treatment. Please contact our Privacy Officer as set forth in this notice to request a restriction.

Accounting of Disclosures. You have the right to request a list of our disclosures of your protected health information, except for disclosures for treatment, payment or health care operations; to you; incident to a

use or disclosure set forth in this notice; to persons involved in your care; for notification purposes; for national security or intelligence purposes; to law enforcement officials; as part of a limited data set; that occurred before April 14, 2003 or six years from the date of the request. Your request must be in writing and must state the time period for the requested information.

Your first request for a list of disclosures within a 12-month period will be free. If you request an additional list within 12-months of the first request, Ronnie Mitchell, D.O., P.A. may charge you a fee for the costs of providing the subsequent list. Ronnie Mitchell, D.O., P.A. will notify you of such costs and afford you the opportunity to withdraw your request before any costs are incurred.

Request Confidential Communications. You have the right to request how Ronnie Mitchell, D.O., P.A. communicates with you to preserve your privacy. Ronnie Mitchell, D.O., P.A. may condition the accommodation by asking you for information as to how payment will be handled or specification of an alternative address or other method of contact. You must submit your request in writing to our Privacy Officer. The request must specify how or where Ronnie Mitchell, D.O., P.A. is to contact you. Ronnie Mitchell, D.O., P.A. will accommodate all reasonable requests.

File a Complaint. You have the right to file a complaint with our Privacy Officer or with the Secretary or the Department of Health and Human Services if you believe Ronnie Mitchell, D.O., P.A. has violated your privacy rights. Complaints to our Privacy Officer must be in writing. Ronnie Mitchell, D.O., P.A. will not retaliate against you for filing a complaint.

For More Information:

If you have questions or would like additional information, you may contact our Privacy Officer at 972-355-3771.

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Effective Date: October 1, 2007